JERSEY GAMBLING COMMISSION



The Regulatory Return: Class I Bookmakers

The Regulatory Return

Please complete in BLOCK CAPITALS and in black ink and then return this completed form to:

Jersey Gambling Commission, 4th Floor, Osprey House, 5-7 Old Street, St. Helier, Jersey, JE2 3RG

Note: Additional pages may be attached if required



Part One: Identity

| Operators Trading Name: | |
|---|--|
| Registered Company Name: (if different) | |
| Class I Bookmakers Licence Number: | |
| Regulatory Return for period: (commencing/concluding – dd/mm/yy) | |
| Correspondence Address: | |
| Individual Completing Return: | |
| Contact Number: | |
| Contact Email Address: | |

Part Two: Facilities and Staffing

| No. of Betting Premises in Jersey | No. of Staff | No. of Resignations | No. of Dismissals |
|---|--------------|------------------------|----------------------|
| | | | |

Part Three: Complaints and Disputes

| No. of Complaints | No. of Open Disputes | No. of Closed Disputes |
|-------------------|-------------------------|---------------------------|
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| Describe the nature o | f these disputes: | | |
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| No. of disputes | No. of third party | No. of third part | |

| No. of disputes sent for third party resolution | No. of third party resolutions settled in favour of complainant | No. of third part resolutions awaiting judgement |
|---|---|--|
| | | |

Part Four: Responsible Gambling

| Total No. of current self- exclusions | Total No. of self-exclusions made over this Return period |
|--|---|
| | |

| No. of self- excluded persons returning to gambling over this Return period | No. of self- exclusion breaches resulting in a successful transaction | No. of attempted self-exclusion breaches prevented from transacting | No. of customer interactions |
|---|--|---|------------------------------|
| | | | |

| No. of times proof of age could not be verified over this period | No. of instances of underage gambling | No. of customers asked for proof of age |
|--|---------------------------------------|--|
| | | |

Detail the resolution of any underage gambling:

Part Five: Social Responsibility and Charitable Funding

(Do not include donations to the Social Responsibility Fund when answering the following questions).

Do you contribute to organisations that promote responsible gambling or are dedicated to education, research of responsible gambling or treatment for gambling addiction?

| YES | NO |
|-----|----|
| | |

Please list these organisations and briefly note the work that they undertake:

| Name of Beneficiary | Work undertaken |
|---------------------|-----------------|
| | |
| | |
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| | |

| How do you contribute?(e.g. monetary) | | |
|---------------------------------------|--|--|
| | | |

| Value of Contributions | Regularity of Contributions |
|------------------------|-----------------------------|
| £ | |

Part Six: Crime & Disorder

| No. of Suspicious Activity Reports sent to MLRO | No. of Suspicious Activity Reports sent by MLRO to JFCU | No. of incidents requiring Police assistance |
|---|---|--|
| | | |

Part Seven: Trading Results

Horses

| No. of Betting Slips Accepted | Turnover | Gross Profit |
|----------------------------------|----------|--------------|
| | £ | £ |

<u>Dogs</u>

| No. of Betting Slips Accepted | Turnover | Gross Profit |
|----------------------------------|----------|--------------|
| | £ | £ |

Football

| No. of Betting Slips Accepted | Turnover | Gross Profit |
|----------------------------------|----------|--------------|
| | £ | £ |

Numbers Betting

| No. of Betting Slips Accepted | Turnover | Gross Profit |
|----------------------------------|----------|--------------|
| | £ | £ |

Virtual Racing

| No. of Betting Slips Accepted | Turnover | Gross Profit |
|----------------------------------|----------|--------------|
| | £ | £ |

<u>Other</u>

| No. of Betting Slips Accepted | Turnover | Gross Profit |
|----------------------------------|----------|--------------|
| | £ | £ |

COMBINED TOTALS

| Total No. of Betting Slips Accepted | Total Turnover | Total Gross Profit |
|-------------------------------------|----------------|--------------------|
| | £ | £ |

Credit Betting Accounts

| No. of Accounts | No. of Bets Accepted | Turnover | Gross Profit |
|-----------------|-------------------------|----------|--------------|
| | | £ | £ |

Self Service Betting Terminals

Do you offer Self Service Betting Terminals?

| YES | NO |
|-----|----|
| | |

| No. of Terminals |
|------------------|
| |

| Event e.g. Horses, Football etc. | No. of Bets Accepted | Turnover | Gross Profit |
|-------------------------------------|-------------------------|----------|--------------|
| | | £ | £ |
| | | £ | £ |
| | | £ | £ |
| | | £ | £ |

| Event e.g. Horses, Football etc. | No. of Bets Accepted | Turnover | Gross Profit |
|----------------------------------|-------------------------|----------|--------------|
| | | £ | £ |
| | | £ | £ |
| | | £ | £ |
| | | £ | £ |
| | | £ | £ |
| | | £ | £ |
| Total | | £ | £ |

Pool Betting

Do you offer Pool betting?

| YES | NO |
|-----|----|
| | |

| Agent Name | Contact Details |
|------------|-----------------|
| | |

| No. of Bets Accepted | Turnover | Gross Profit |
|----------------------|----------|--------------|
| | £ | £ |

Grand Total Of All Betting

| Total No. of Betting Slips Accepted | Total Turnover | Total Gross Profit |
|--|----------------|--------------------|
| | £ | £ |

| escribe your Policy for the disposal of betting slips: | | | | | |
|--|-------|--|--|--|--|
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| laimed Win | nings | | | | |

Value

£

Voided Bets

Total No. of Unclaimed

Winning Bets

| Total No. of Voided Bets | Туре | Value | Reason |
|--------------------------------|------|-------|--------|
| | | £ | |
| | | £ | |
| | | £ | |
| | | £ | |
| | | £ | |

Highest Value Cash Bets Accepted

| | List 10 Highest Value Cash Bets Accepted | Number of individuals placing this value bet |
|---|---|--|
| 1 | £ | |
| 2 | £ | |

| | List 10 Highest Value Cash Bets Accepted | Number of individuals placing this value bet |
|----|---|--|
| 3 | £ | |
| 4 | £ | |
| 5 | £ | |
| 6 | £ | |
| 7 | £ | |
| 8 | £ | |
| 9 | £ | |
| 10 | £ | |

Part Eight: Remote Gambling Business

Do you, as part of a wider corporate structure, offer online gambling services?

| Where are these websites licenced? | |
|------------------------------------|--|
| | |
| | |

Part Nine: Hedge Betting

Does your business hedge bets with other bookmakers?

| YES | NO |
|-----|----|
| | |

If the answer is yes, record the bookmakers you use for hedging purposes:

| Bookmakers | | | |
|------------|--|--|--|
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Please provide accumulated totals

| Amount Hedged | Amount returned from hedged bets |
|---------------|----------------------------------|
| £ | £ |

Does your business offer a hedging service for other bookmakers?

| YES | NO |
|-----|----|
| | |

If the answer is yes, record the bookmakers who were your customers for hedging purposes:

| Bookmakers | | |
|------------|--|--|
| | | |
| | | |
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| | | |

Please provide accumulated totals

| Amount hedged with you | Amount returned from these hedged bets | Amount won from this hedging service |
|------------------------|--|--------------------------------------|
| £ | £ | £ |

Part Ten: Gaming Machines

| No. of Gaming Machines | Total Annual Gross Gaming Yield |
|---------------------------|---------------------------------|
| | £ |

State the most popular game(s) offered by these machines:

Part Eleven: Statement of Self Certification

I confirm that I am authorised to submit this Regulatory Return. I believe to the best of my knowledge the information in this return is true and have made proper and reasonable enquiries to ascertain the veracity of the information contained herein. I have:

informed the Jersey Gambling Commission, to the best of my knowledge and belief, of any material changes to the statement of structure and organisation of the business and its control, supplied at the time of the application or subsequently, and complied to the best of my knowledge and belief, with the Policy governing this licence and the reporting requirements detailed therein, and formed a reasonable opinion that the licensed entity has adequate resources to operate in accordance with the Licensing objectives, the Licensing conditions and codes for the foreseeable future.

Please note that it is a criminal offence under Article 34 of the Gambling (Jersey) Law 2012 for any person, without reasonable excuse, to provide false or misleading information to the Jersey Gambling Commission.

| Name | |
|--|--|
| Position held (Must be a Key Individual) | |
| Date | |

Jersey Gambling Commission 4th Floor, Osprey House, 5-7 Old Street, St. Helier, Jersey, JE2 3RG Tel: +44 (0)1534 828 540 Email: info@jgc.je Web: http://www.jgc.je