

JERSEY GAMBLING COMMISSION

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FAQ – Player Protection Legislation

Does Jersey have Player Protection Legislation?

Simply put, yes. The Gambling Commission (Jersey) Law 2010 gives us Guiding Principles to uphold, the Law defines them as follows:

“The Commission must, in the performance of all of its functions, have regard to the principles that any gambling services provided:

- (a) should be conducted responsibly and with safeguards necessary to protect children and vulnerable people;
- (b) should be regulated in accordance with generally accepted international standards to prevent fraud and money laundering, and should not be permitted to be a source of crime; and
- (c) should be verifiably fair to consumers of those services.

But does this apply to all the Commissions Licensees?

Yes. In addition to the Commissions guiding principles, Articles 17-21 of the Gambling (Jersey) Law 2012 make certain licence conditions mandatory, others supplementary and still others discretionary. This also includes requirements to uphold Codes of Conduct as a licence condition.

How are customer funds protected in regard to Online Gaming?

Licensees who hold customer funds by way of individual accounts for use in future gambling must set out clearly in writing (which is available to customers) whether they protect customers' funds in the event of insolvency and the method by which this is achieved. In essence, whilst the Commission does not define HOW it is achieved it is required that, before a licence is issued, the Licensee demonstrates both protection and separation of player accounts.

Where can I find copies of the Law(s) and Codes of Conduct?

Copies of the two Laws can be found under the “Legislation” section of our website – <http://www.jgc.je/legislation-2/> the Codes of Conduct or Codes of Practice applicable to Commercial Operations can (where applicable) be found under the relevant heading in the “Commercial” section of the website – <http://www.jgc.je/commercial-2/>